

FACTS**WHAT DOES COMMUNITY TRUST, A DIVISION OF SELF-HELP FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

When you are *no longer* our member, we continue to share your information as described in this notice.

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Community Trust, a division of Self-Help Federal Credit Union chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information | Does Community Trust, a division of Self-Help Federal Credit Union share? | Can you limit this sharing? |
|--|---|-----------------------------|
| For our everyday business purposes- such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes | No |
| For our marketing purposes- to offer our products and services to you | Yes | No |
| For joint marketing with financial companies- | Yes | No |
| For our affiliates' everyday business purposes- Information about your transactions and experiences | No | No |
| For our affiliates' everyday business purposes- Information about your creditworthiness | No | No |
| For non-affiliates to market to you | Yes | No |

Questions?

Call 877-369-2828 or go to www.myctcu.com

| Who we are | |
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| Who is providing this notice? | Community Trust, a division of Self-Help Federal Credit Union |
| What we do | |
| How does Community Trust, a division of Self-Help Federal Credit Union protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does Community Trust, a division of Self-Help Federal Credit Union collect my personal information? | <p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ▪ Open an account or deposit money ▪ Pay your bills or apply for a loan ▪ Use your credit or debit card <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p> |
| Why can't I limit all sharing? | <p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ▪ Sharing for affiliates' everyday business purposes-information about your creditworthiness ▪ affiliates from using your information to market to you ▪ sharing for non-affiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p> |

| Definitions | |
|------------------------|--|
| Affiliates | <p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ▪ Community Trust, a division of Self-Help Federal Credit Union has no affiliates. |
| Non-affiliates | <p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ▪ Non-affiliates we share with can include companies such as insurance companies and mortgage servicing companies. |
| Joint marketing | <p>A formal agreement between non-affiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ▪ Our joint marketing partners include financial service providers such as insurance companies and mortgage servicing companies |

| Other Important Information | |
|--|--|
| <p>California law limits the ability of financial institutions, including credit unions, to share non-public personal information about their members with affiliates and third parties. Under California law, you have the right to control whether we share some of your personal information. Please refer to the separate notice from Community Trust, a division of Self-Help Federal Credit Union, titled "Important Privacy Choices for Consumers".</p> | |